

# Dr. Ahmed Aljazea

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Saudi Arabia- Najran

## SUMMARY

Proficient in setting up and carrying out research studies in risk management, warranty management, decision making and application of Big Data.

## EDUCATION AND TRAINING

**PhD:** Management Science

Kent Business School | United Kingdom | 2020

**Master of Business Administration**

King Abdulaziz University | Jeddah | 2011

**Bachelor of Science:** Computer Science

King Saud University | Saudi Arabia | Riyadh | 2001

## EXPERIENCE

**Head Department of Business Administration**

Najran University | Najran, Saudi Arabia | Jan 2021 up to now

**Assistant of Vice Dean of Academic Affairs**

Najran University | Najran, Saudi Arabia | Nov 2020 up to now

**Lecturer**

Najran University | Najran, Saudi Arabia | March 2013 – 2019

- Delivered course lectures using modern technology to enhance student comprehension
- Developed and adjusted course syllabus according to curriculum and university guidelines
- Designed exams, lecture material and writing assignments
- Created instructional and lecture plans for classes in compliance with course objectives
- Implemented different teaching styles to meet the needs of the diverse student population

**Development Consultant**

DynCorp International LLC | Riyadh, Riyadh | June 2011 - February 2013

- Analysed each department's training needs and developed the required programmes
- Identified key skill gaps in IT department employees and created training classes to effectively educate target individuals

### Computer Programming Specialist

Alsalam Aerospace Industries Company | Riyadh, Saudi Arabia | June 2005 - May 2011

- Supervised the IT department | King Salman Airbase
- Developed a new web-based attendance system

### Computer Programming Specialist

Lockheed Martin Corporation | Riyadh, Saudi Arabia | July 2002 - May 2005

- Analysed the training system in the Training Wing in Saudi Royal Airforce (RSAF)
- Developed the Training Management System (TMS)

## CERTIFICATE

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Certified in Quantitative Risk Management (CQRM)

## PUBLICATIONS

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### Published papers

#### Journal paper

Aljazea, A.M. and Wu, S., (2019). Managing risk for auto warranties. International Journal of Quality & Reliability Management, 36, 7, 1088-1105.

#### Journal paper (Submitted)

Aljazea, A.M. and Wu, S., (2020). Warranty Price Optimisation Based on the Cumulative Prospect Theory. Journal of the Operational Research Society. Under review

#### Conference papers

- Aljazea, A., Luo, M. and Wu, S., (2018). Mitigating Warranty Risk for Automotive Industry, the 10th IMA International Conference on Modelling in Industrial Maintenance and Reliability (MIMAR). Manchester, UK, 13-15 June 2018.

- Aljazea, A. and Wu, S., (2019). A Framework of Warranty Risk Management, the Ninth International Conference on Business Intelligence and Technology. Venice, Italy, 5-9 May 2019.

## LANGUAGES

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Bilingual Arabic/English